

MEDIATION MATTERS

WEBINAR — WORKPLACE & EMPLOYMENT

How to Mediate with Psychopaths: Lessons from the trenches

Wednesday 16 September 2026 · 12:30–13:30 · Online

ABOUT THIS SESSION

According to Jon Ronson, author of *The Psychopath Test*, about 1% of the population exhibit psychopathic traits, and these people are overrepresented in senior leadership positions.

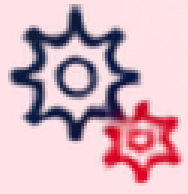
The chances are you will have come across the occasional psychopath in your working life.

Standard mediation or negotiation techniques can feel inadequate when encountering someone who is "colouring outside of the lines".

In this webinar you will learn:

- How to spot psychopathic and narcissistic traits.
- Tips for how to deal with High Conflict Personalities.
- Space to share what your experiences have been.

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Speakers



LIZ RIVERS

Liz Rivers is a workplace mediation expert, women's leadership coach and member of the IPOS panel. In the 1990s she became the first woman in the UK to be a CEDR accredited mediator, she is listed in The Legal 500 as a top mediator and has been mediating for over 30 years. She was a commercial litigation solicitor in the City with Eversheds Sutherland for over a decade and is a member of the CEDR training faculty, training mediators around the world. Liz was invited to give evidence to the House of Commons Women and Equalities Select Committee on the use of mediation to address sexual harassment disputes in the workplace. She has been interviewed live on BBC Radio 4 and her work has been featured in the Guardian.



JANE GUNN

Jane Gunn is an expert in the field of conflict resolution, a trained mediator and facilitator, known to her clients as "The Barefoot Mediator". Listed as a Thought Leader in Lexology Index and featured in Legal 500 Hall of Fame, she is the author of 3 popular books "How to Beat Bedlam In The Boardroom And Boredom In The Bedroom", "The Authority Guide To Conflict Resolution" and "The Mole and The Mountain". She has spoken at the United Nations, The White House and the European Commission.

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